

Online Registry User Responses

	Office1	Office2	Office3	Office4	Office5	Office6
Question						
Office Workflow						
Who updates	Staff	Staff	Staff	Doctor	Staff	Staff
Established workflow	Yes	Yes	Yes	Yes	Yes	Yes
Written workflow	Yes	No	Yes	No	No	No
Identify patients with db	During visit	Paper system (Dot on chart)	Paper system (Dot on chart)	Paper system (Dot on chart)	During visit	Online scheduling system
Who prints	Staff	Don't use	Nurse/MA	Nurse/MA	Nurse/MA	Nurse/MA & staff
When entered online	End of day	Weekly	Whenever	After visit	Weekly	End of day
3 things to change						
Fit into workflow	Yes	No	Yes	Yes	Yes	No
Office Computer Setup						
Platform	Windows	Windows	Windows	Windows	Windows	Windows
#Workstations	4 but only 1 for registry	2	3 but only 1 for registry	3-4 plus laptop	1-2	4 plus laptop
Location or WS	Front desk	Back office	Back office	Front desk, back office + laptop	Back office	Front desk
Other software products	Lytec, Elysium, PMG portal	Elysium, PMG portal	Elysium, PMG portal	Elysium, PMG portal	Epic	Elysium, PMG portal
Internet connection	DSL	DSL	DSL	DSL	DSL, getting T1	DSL
Primary browser	IE 7	IE (don't know version)	IE 6	IE 6	IE 6	IE 6
Accessibility:	None	None	None	Yes	None	None
Computer Experience						
How comfortable	Somewhat	Very	Somewhat	Somewhat	Very	Very
Experience	1-3 years	3 + years	6-12 months	1-3 years	7 + years	7 + years
Amount time on computer	Over 9 hours/day	Over 9 hours/day	Over 9 hours/day	Over 9 hours/day	7-9 hours weekly	Over 9 hours/day
Overall	Somewhat	Somewhat	Very (using	Somewhat	Very Satisfied	Somewhat

satisfaction with Online registry			browser print function)		(browser print)	(browser print)

Paper Point of Care Form

	Suval	Rodems/Johnsens	Smith	Hilberman	Mead	Simkin
Question	Office1	Office2	Office3	Office4	Office5	Office6
Office Workflow						
Use CCCN form	Yes	No	Yes	Yes + online	Yes	Yes
Established workflow	Yes	Yes	Yes	Yes	Yes	Yes
Written workflow	No	No	Yes	No	No	No
Fit into workflow	Yes	No, don't use	Yes	Yes	Yes	Maybe
Who prints	Staff	Don't use	Nurse/MA	Staff	Nurse/MA	Nurse/MA
Who entered online	Staff	Staff	Nurse/MA	Doctor	Nurse/MA	Nurse/MA
CCCN worksheet filed?	Yes	No	Yes	??	Yes	No
Sequence info match exam		Don't use	Yes	Yes	No	No
Use prompts	No	Don't use	Yes	Yes, but microalbumin	No	No
Other forms	No	Yes	No	No	No	No
3 things to change	Make form shorter	Use own forms	Some fields locations (goals), Make shorter	Make form shorter, Edit pharmacy list	Make form shorter	Useless fields (Goals)
Data Entry						
Lab data useful	Yes	Don't use	Yes	Yes	No	Yes, but can't get Dominican labs
Pharmacy data useful	No	Use Elysium exclusively, can't get Dominican	Yes	No	No	Could be is all displayed

		labs				
Historical data useful	Yes	Don't use	Yes	Yes	Maybe?	Yes
Accessibility:	None	None	None	Yes	None	None
Overall satisfaction with Online registry	Somewhat	Don't use	Very satisfied	Somewhat	Somewhat	Somewhat

Notes:

Most users used the browser Print function, rather than the complicated Crystal reports function

Many used access point to look up National Guidelines for DB

Many thought tedious but improved care; one doc observed patients more open to getting involved in own care (felt it was more collaborative with doc and patient)

2 Docs wanted clearer microalbumin to use a decision point (currently use 3 possible values, need to know which)

Patient Goals problematic because patients can't articulate what would be good for them.

Laptops starting to become part of practice

Data integrity issues (missing data)